

# LIVA GPS WATCH

Stella Care protects dementia sufferers from getting lost. We offer a world-class localisation system and GPS devices. This brings freedom to dementia sufferers while providing reassurance to carers and family members.

# ATTRACTIVE AND ELEGANT GPS WATCH FOR WOMEN

The Liva watch has been created with reliability in mind. With an impressive battery life of up to 5 days, you can trust that the watch will always be ready to provide optimum protection and security. This means less anxiety and greater peace of mind for both you and your loved ones.

## PRODUCT PROPERTIES

Time between positions during active tracking	15 sec.
Battery life	1-5 day
Geofencing option (down to)	20 metres
Lockable watch strap option	Yes
Home zone power saver option	Yes
Tracking via user-friendly app on phone, PC or tablet	Yes
Waterproof*	IP67*
Two-way voice communication capability	Yes
Charger and charging cable included	Yes



\* You can take Liva into the shower or clean/wash the watch in lukewarm or hot water. Should you accidentally put the device in the washing machine or drop the device in the toilet, the watch will be functional after that. The watch can withstand swimming in either a swimming pool or on the beach.

## GUIDE

The watch face is typically inactive to conserve battery. To turn it on, press the side button. You also have options to set the watch face to light up with arm movement or to stay on continuously.

Keep in mind, these active settings may impact the battery life. When the watch needs charging, simply place it on the magnetic charger.

### HOW TO CHARGE YOUR WATCH

If the watchface does not light up when you press the button, the watch has run out of power. Place the watch on the charger. It takes approx. 1 hour and 45 minutes to charge the watch.

### TURN ON THE WATCH

The watch comes on automatically as soon as it is placed on the charger.

### HOW TO VIEW WATCH STATUS

Tap twice on the watchface. You will now be able to see the watch's ID number, network status and battery level as a percentage.

### HOW TO CHANGE SETUP

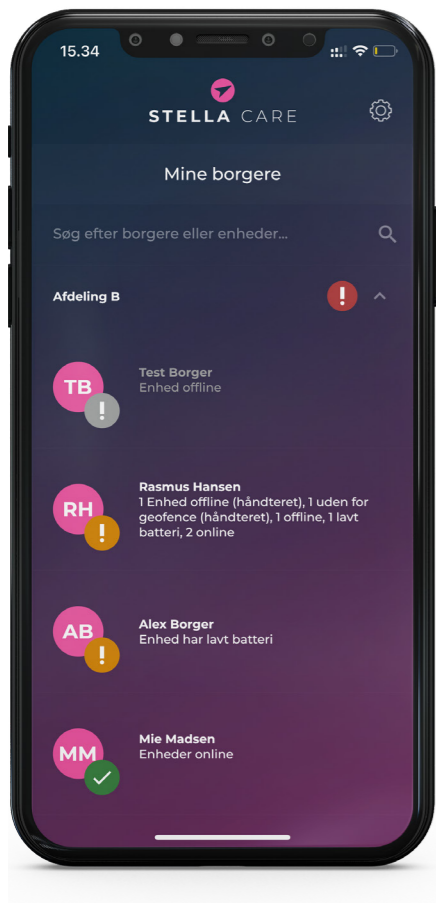
If you want to change the watch setup, e.g. change the dial design, alarm button, etc., you need to access the management system.

### HOW TO MAKE A CALL FROM THE WATCH OR ACTIVATE THE ALARM SIGNAL

To initiate a call or activate the alarm signal, press the side button on the watch once. Then, tap the watch face to confirm your action. For alarms: The chosen recipients will immediately get a notification through the app.

For calls: If the device is set up to initiate calls, the device will dial after user confirmation on the watchface.

\* We regularly update features, new functionality and guides on our website. So please keep an eye on <https://stellacare.dk/en/guides/> for more information. Some features have to be activated before ordering. Please contact Stella Care to find out more about the various options available.



## HOW TO USE THE APP

All you need is a GPS device and our app.

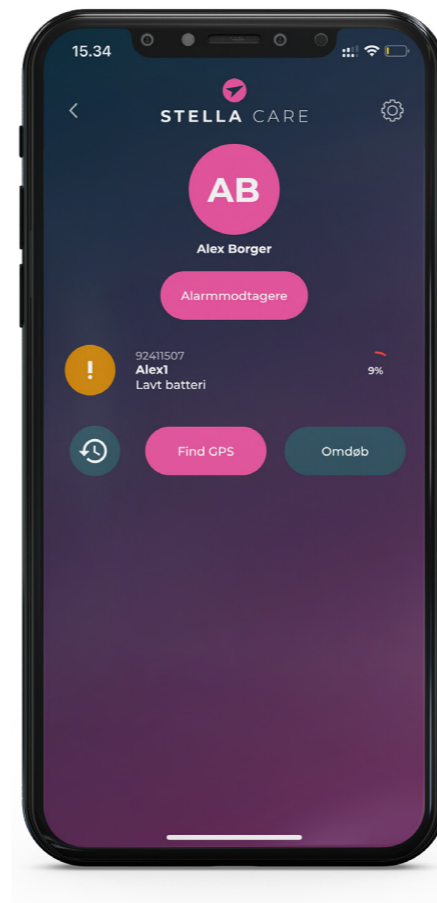
The GPS device is worn by the person with dementia.  
The app is used by the caregivers or a relative.

First, you need to download our app from the App Store or Google Play store. Search for "**Stella Care**" and choose the app called "**Stella Care**."

When you log into the app, you'll see a list of device wearers you have access to. While most wearers use just one device, some may have several. If you're managing multiple wearers, use the search field to easily locate a specific individual.

The list of wearers is organised according to the priority of their alerts.

- Red - Geofence alarm
- Gray - Offline
- Yellow - Battery alarm
- Green - All okay




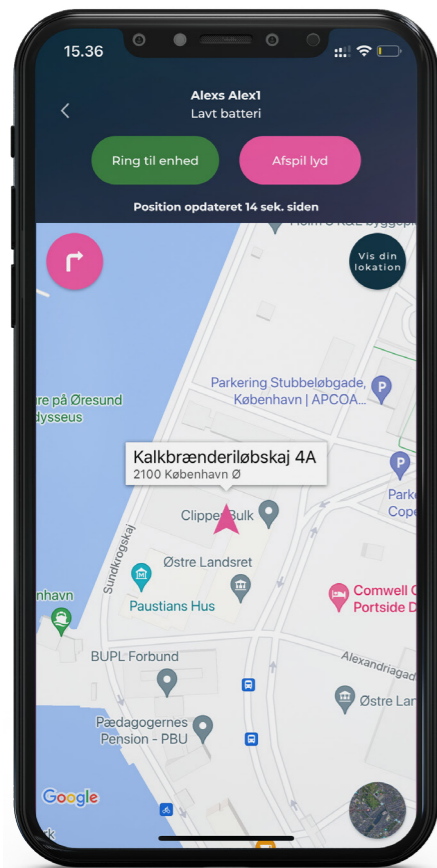
## HOW TO FIND A DEVICE WEARER

To locate a specific device wearer, start by selecting them from the list provided. This will display an overview of their devices.

Click on the specific device associated with the wearer you are locating.

**NOW, YOU WILL HAVE THE OPTION TO:**

- > **View device history** - Press the  icon to access the history of communication to and from the device.
- > **Find GPS** - Here you will have the option to see the current position of the GPS device on a map. The position is automatically updated every 15 seconds if you are searching for the person.
- > **Rename** - Under rename, you have the option to change the name of the device. For example, Night and Day.
- > On the far right, the current battery level of the device is shown.
- > Under each device, the device's ID number is displayed, along with the status of the device, such as geofence, low battery, OK, or offline.
- > If multiple people are registered to receive alarms for the wearer, you can view the list of these recipients by clicking on "**Alarm Recipients**."



## HOW TO VIEW THE DEVICE WEARER'S POSITION ON A MAP





To view the device's location on a map, click on **"Find GPS."** After selecting "Find GPS" from the device wearer's overview, a map will appear showing the current position of the device.

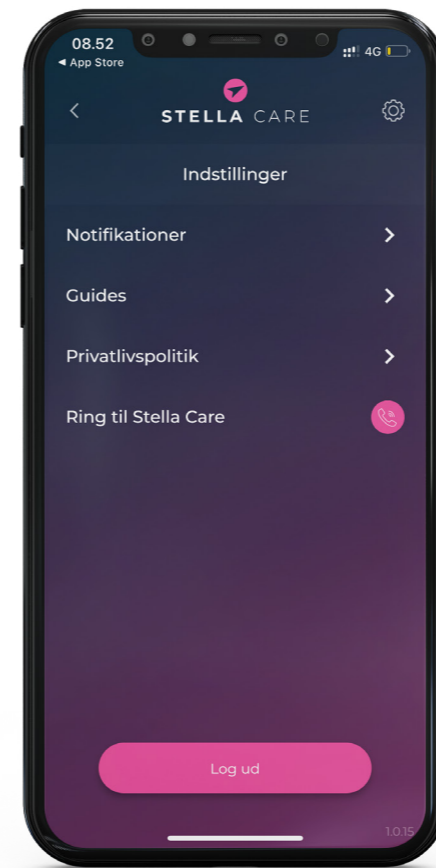
At the top of this page, you'll see the wearer's name, the device's current status, and the most recent time the device updated its position in the system.

If you press the **"Call Device"** button, a call to the wearer's device will be initiated. The device answers the call automatically.

If you have trouble finding the device, press the **"Play Sound"** button, and the device will emit a sound for 20 seconds to help locate it.

### IN THE MAP, YOU HAVE THE FOLLOWING OPTIONS

-  View your own position. The blue dot indicates your position.
-  See the wearer current address/position.
-  Option to switch between a regular map and a satellite map.
-  Press this button to navigate to the device's position.



## HOW TO CHANGE YOUR SETTINGS

In the app, it is possible to make various settings for your account.

- > **Notifications** – Here, you can enable or disable vibration and sound for alarms, or you can change the sound for different alarms.
- > **Guides** – If you are unsure about the use of the device, the app, or the administration system, you can find guides here.
- > **Privacy Policy** – Read about the privacy policy for using the app.
- > **Call Stella Care** – If you have issues with the app or have questions, you can always contact us by pressing here. Our customer service is open 24/7/365.

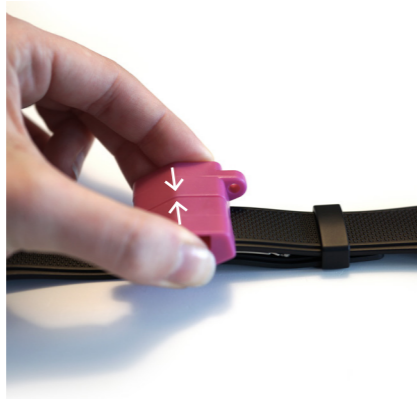
# LOCKABLE WATCH STRAP

If there is a lock on your strap, you will need the small tool provided to open the buckle.  
**REMEMBER** to keep the tool. You can possibly attach it to the charging cable.



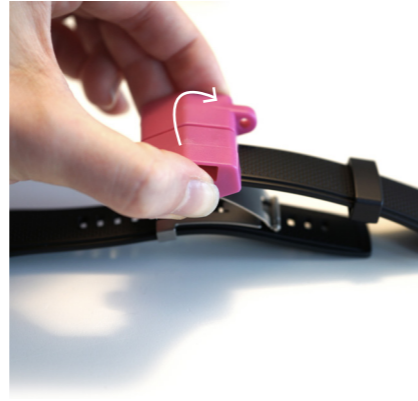
1

Place the tool loosely on top of the lock.



2

Gently squeeze the two sides together. The tool has two prongs that need to align with the two holes on the buckle.



3

When the clasp loosens, you can lift it up and take the watch off.





## STELLA CARE

We design and develop systems that create security and freedom for dementia sufferers, carers and family members.

Our mission is to be the best in the world when it comes to locating people who are missing.