

BASIC GPS BOX

Stella Care protects dementia sufferers from getting lost. We offer a world-class localisation system and GPS devices. This brings freedom to dementia sufferers while providing reassurance to carers and family members.

SELECT YOUR DEVICE

Our basic devices are all different, so please select your own device.
Does it have one button on the side, or two?



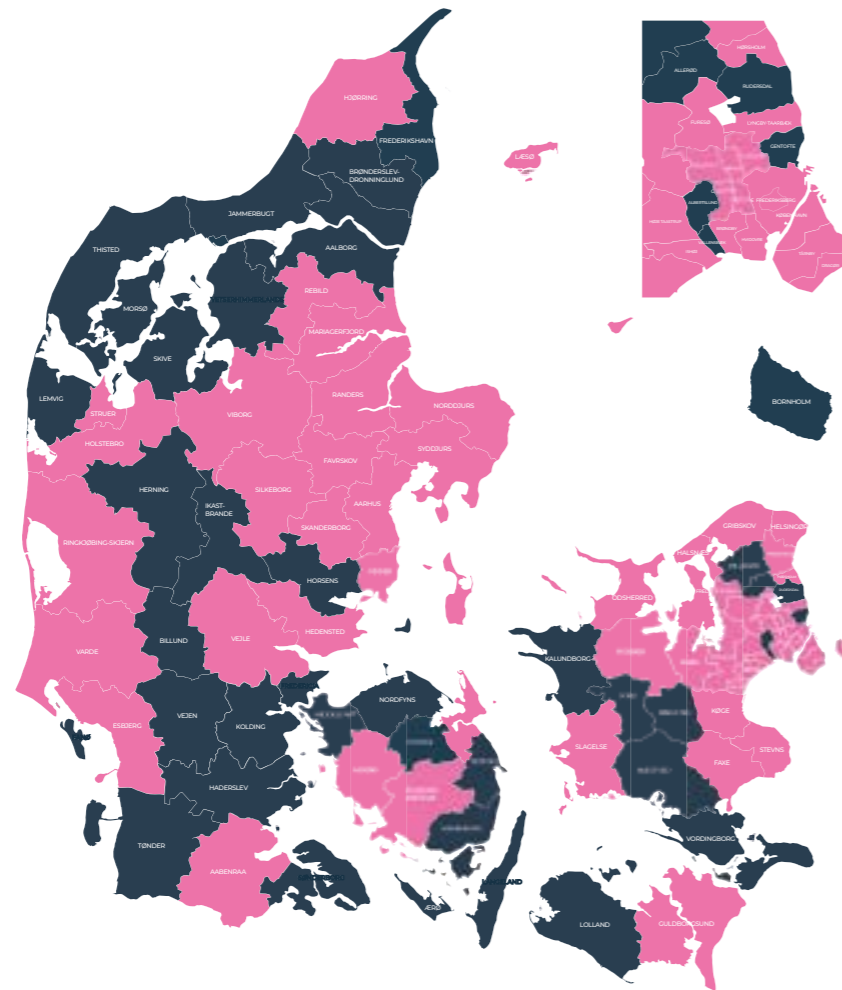
[VIEW GUIDE](#)

If your device looks like this, it has only one button.



[VIEW GUIDE](#)

If your device looks like this, it has two buttons.



AT STELLA CARE, WE AIM TO ENSURE...

... that no dementia sufferers disappear without trace.

Everyone needs to feel safe – the dementia sufferer and their families and carers.

This is why we want to be best at developing devices that can locate dementia sufferers.

SIMPLE AND APPEALING

Our solution is easy to use and looks lovely on the dementia sufferer. As a result, dementia sufferers quickly feel that the product has become a natural part of their lives.

HELP IS ALWAYS ON HAND

We are keen to ensure you always feel safe, so you can call us 24 hours a day.

You can always get in touch with us by sending an email to info@stellacare.dk or phoning +45 42 42 90 60.

BASIC GPS BOX – DISCREET, SOFT AND STYLISH

The Basic is a small GPS tracker measuring just 6.2 x 1.7 x 4.5 cm. New positions are reported by the GPS tracker every two minutes. This tracker comes with a neck strap allowing the GPS device to be worn around the neck.

PRODUCT PROPERTIES

Time between positions during active tracking	2 min.
Battery life	48 hours
Geofencing option (down to)	50 metres
Waterproof *	IP65*
Tracking via user-friendly app on phone, PC or tablet	Yes
Two-way voice communication capability	Yes
Charger and charging cable included	Yes
Neck straps	Yes

* You can take Basic+ into the shower or clean/wash it in lukewarm water.



GUIDE

There is a button with a picture of a phone on the side of the device. Press and hold down this button to switch on the device. The device is on when the green lamp is flashing. No lights flashing may mean that the device is out of power.



SWITCH THE DEVICE ON AND OFF

Hold down the button on the side of the device to switch on the device. Hold this button down until the lights flash. The device switches on automatically if it has been put in the charging station.

If you want to switch off the device, you have to hold down the "SOS" button and the button on the side for about 2 seconds. The device then vibrates and the lights go out.

HOW TO CHARGE THE DEVICE

The device is charged by inserting it in the charging station supplied. The device is charging if its LED shines steady blue. The device is fully charged when the blue LED goes off.

It takes about 3 hours for a full charge.

MAKE A CALL FROM THE DEVICE

The GPS device can be set up to phone a family member when the "SOS" button is held down for approx. 3 seconds.

* We regularly update features, new functionality and guides on our website. So please keep an eye on <https://stellacare.dk/en/guides/> for more information. Some features have to be activated before ordering. Please contact Stella Care to find out more about the various options available.

BASIC GPS BOKS - DISKRET, BLØD OG LÆKKER FORM

Basic er en lille GPS tracker, den måler kun 6,2 x 1,7 x 4,5 cm. Du får nye positioner fra GPS trackeren hvert andet minut. Der medfølger en halssnor, så GPS'en kan bæres om halsen.

PRODUCT PROPERTIES

Time between new positions	15 sec.
Battery life	40-60 hours
Geofencing option (down to)	20 metres
Waterproof *	IP67*
Tracking via user-friendly app on phone, PC or tablet	Yes
Two-way voice communication capability	Yes
Charger and charging cable included	Yes
Neck straps	Yes

* You can take Basic+ into the shower or clean/wash it in lukewarm water. Should you accidentally put the device in the washing machine or drop the device in the toilet, it will typically withstand this as well.



VEJLEDNING

På siden af enheden er der en knap med en telefon. Hold knappen inde, for at tænde enheden. Når den grønne lampe blinker er enheden tændt. Hvis der ikke er nogen lys, der blinker, kan det være fordi enheden mangler strøm.



SWITCH THE DEVICE ON AND OFF

Press and hold down the top button on the side of the device to switch it on. Hold this button down until the device vibrates.

The device switches on automatically if it has been put in the charging station. If you want to switch off the device, hold down the SOS button first, then the top button on the side immediately after. Now hold down both buttons

until the device vibrates. The device will now switch off, and the lights stop flashing after approx. 10 seconds.

HOW TO CHARGE THE DEVICE

The device is charged by inserting it in the charging station supplied. The device is charging when its LEDs flash green and red on the side and the light at the bottom of the charging station pulses slowly. It takes about 3 hours for a full charge.

MAKE A CALL FROM THE DEVICE

The GPS device can be set up to phone a family member when the "SOS" button is held down for approx. 3 seconds.

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EASY TO USE

All you need is a GPS device and our app.

- > The GPS device is worn by the dementia sufferer.
- > The app is used by carers or family members.

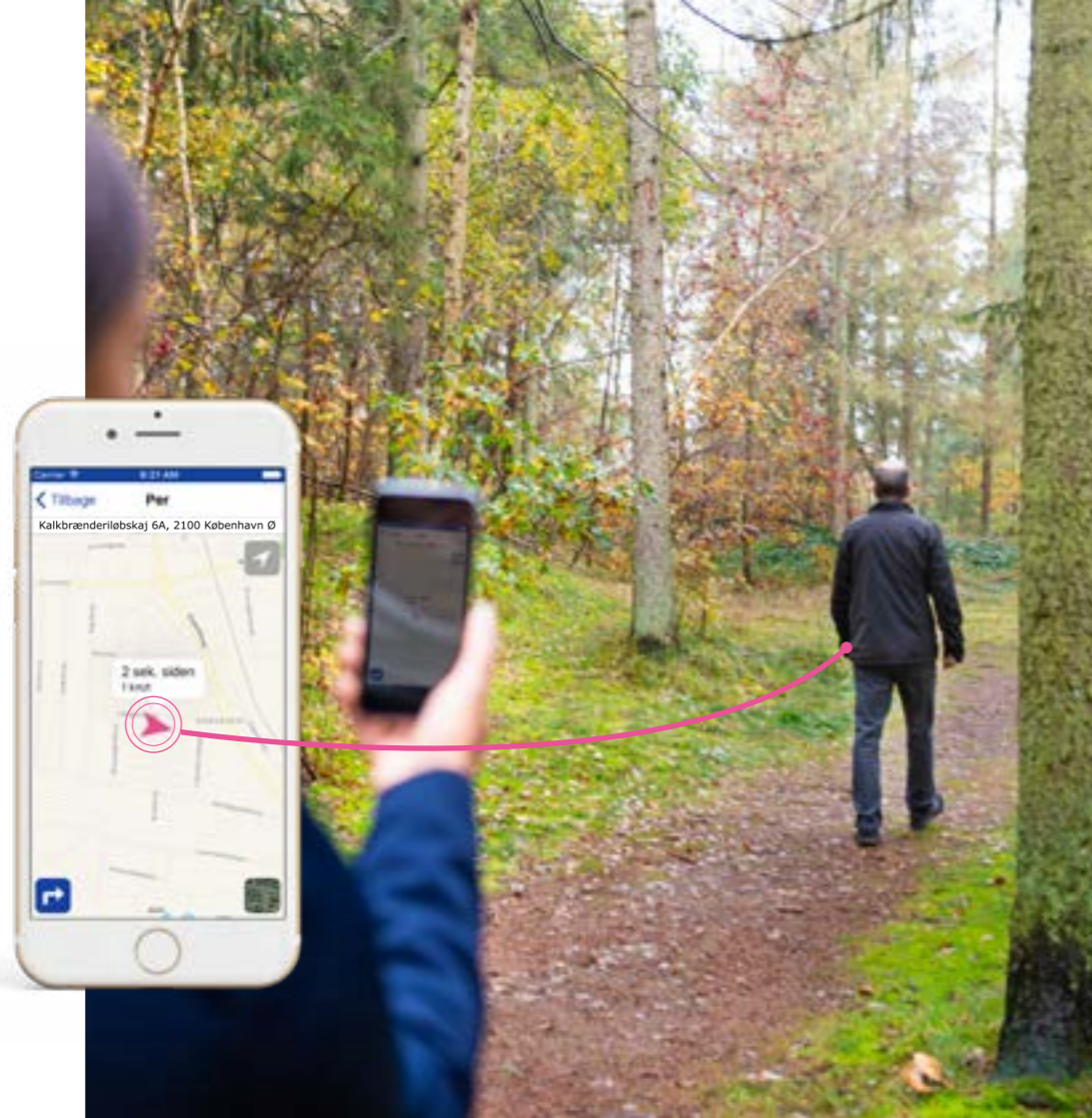
WHAT SHOULD YOU DO IF THE DEMENTIA SUFFERER HAS NOT RETURNED HOME?

There is a button in the app called “find GPS”. Tap this to display the person’s position on a map. This position is updated automatically every 15 seconds or so if you are searching for the person.

HOW IS INFORMATION RECEIVED ABOUT THE DEVICE?

The app allows important information about the GPS to be viewed so as to make things easy for carers and family members.

- > You can see the battery level and whether the GPS device is on or off, for example.
- > You can receive alerts via the app if the person goes outside the geofence.



3 THINGS YOU HAVE TO KNOW WHEN CHOOSING A PARTNER

HOW LONG CAN YOU WAIT BEFORE YOU RECEIVE A NEW POSITION?

The longer it takes to receive a new position, the longer it will take to find out where the person is. Our system is designed so that there are only seconds between each new position when you are looking for a person. This is because every second counts when a dementia sufferer has gone missing.

WHY IS THERE A DIFFERENCE BETWEEN PRODUCTS WHEN IT COMES TO BATTERY LIFE?

Power consumption is mainly dependent on how often you want the device to broadcast positions. A small number of positions means a longer battery life, but more of a risk of the person wandering far away without anyone noticing.

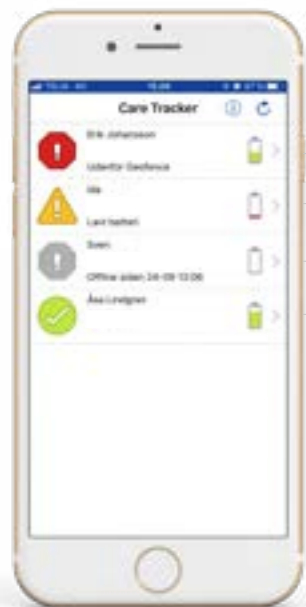
GPS DEVICES WORTH THEIR WEIGHT IN GOLD FOR DEMENTIA SUFFERERS

Our products come in lots of different designs – as a watch, for example, or a little box. Our products are all discreet and worth their weight in gold for dementia sufferers.



DOWNLOAD OUR “CARE TRACKER” APP

You can view a list of all your connected GPS devices when you are logged in to the app.



The GPS device is outside the geofence. Indicated by an alarm symbol and the text “udenfor geofence” (outside geofence).

This GPS device has a low battery and needs charging. Indicated by a warning symbol and the text “lavt batteri” (low battery).

A grey icon indicates that the GPS device is switched off or disconnected. Check that the GPS device is powered up and switched on.

The status of this GPS device is normal. There is nothing the user needs to be aware of.

GETTING STARTED WITH THE APP

You have the following options after selecting a GPS device from the list.



A map opens and you can now see the location of the GPS device.

The GPS device is phoned and answers by itself after it has rung once or twice. You can then talk to the person carrying it.

You can change the name of the person carrying the GPS device here.

FIND GPS

A map is displayed when you tap “Find GPS”. The pink arrow shows the location of the GPS tracker and the time at which the location was broadcast.

The nearest address is displayed at the top. The blue dot shows your own position. Tap the symbol in the top right-hand corner to hide or show the blue dot.

Tap the button in the bottom right-hand corner to toggle between the original map and the satellite map.

Tap the arrow in the bottom left-hand corner to show directions from you to the GPS device.





STELLA CARE

We design and develop systems that create security and freedom
for dementia sufferers, carers and family members.

Our mission is to be the best in the world when it comes to locating
people who are missing.